





Self-help Guide for MOODLE Users

Known Issue in Moodle Quiz (Automatic Logout after Long Time Idling)

There could be situations when students fail to submit their completed work in Moodle Quiz, either due to exhaustion of time allowance or simply the fact that they forgot to click the "Submit" button. This document thus serves to provide a solution to this problem/bug in Moodle Quiz, so that students' effort/attempts in your Quizzes would not go in vain.

I. How to Retrieve Students' Attempts in your Moodle **Quizzes?**

You can check the response history of your students in Moodle Quiz with the following steps:



Log into your Moodle account and go to the Quiz of your selected course. Then, click "Attempts: XXXX" as shown below.





Below is a list of the quiz-taking records of your students. Select a student and click "Review attempt" to view his/her response history to your Quiz.

0	Surname / First name	Email address	State	Started on	Completed	Time taken	Grade/10.00	Q. 1 /1.00	Q. 2 /1.00
2	Review attempt		Finished	25 August 2021 2:55 PM	25 August 2021 2:57 PM	2 mins 47 secs	8.33	✔ 1.00	✓ 1.00
•	Review attempt		Finished	25 August 2021 3:02 PM	25 August 2021 3:05 PM	3 mins 11 secs	6.33	✔ 1.00	× 0.00
• 0	Review attempt		Finished	25 August 2021 3:02 PM	25 August 2021 3:05 PM	2 mins 55 secs	7.33	✔ 1.00	✓ 1.00



After clicking "Review attempt", you can then view the response history of this particular student to each question of your Quiz, so that their effort would not be gone for nothing.



Note:

Teachers are strongly recommended to list their Quiz questions in separate pages, since students' answers/attempts would only be saved and thus retrieved after they click the "Next" button on each page.

II. How to View the Past Activities of Your Students on Moodle?

You can check the past learning activities of your students on Moodle with the following steps:

Go to the front page of your course and click ***** and **"More"**, followed by **"Reports"** as shown below.

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Edit settings	Course administration	Users	Reports	
▼ Filters				
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Click **"Logs"** under **"Reports"** to view the past activities of a particular student

(including his/her quizzes taken, assignment completed, course module viewed)





An Excel report of the filtered results could be generated by clicking **"Download"**.

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All activit	ies	٥	All actions ¢	All sources	All even	ts 🔹 😧 Standard log 🕈	Get these logs
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Time	User full name	Affected user	Event context	Component	Event name	Description	Origin IP address
16 August 2022, 10:58 AM	Mr	-	Other	System	Course module updated	The user with id '102712' updated the 'quiz' activity with course module id '1344983'.	web 158.182.250.1
16 August 2022, 10:58 AM	Mr	-	Course: eLearning Training Workshop 10 [2017]	System	Grade item updated	The user with id '102712' updated a grade item with id '226105' of type 'mod' and name 'Testing Quiz' in the course with the id '67680'.	web 158.182.250.1
16 August 2022, 10:57 AM	Mr	-	Other	Quiz	Quiz edit page viewed	The user with id '102712' viewed the edit page for the quiz with course module id '1344983'.	web 158.182.250.1
Download	table dat	a as C	omma separated	values (.csv)	¢ Dowr	load	

